



Australian Family Support Website Terms and Conditions

1. Introduction

Welcome to the Australian Family Support (AFS) website.

The Terms and Conditions below ("Terms") govern your use of our website and services. By accessing or using our website, you agree to be bound by these Terms.

2. Website Use

- You may use our website for personal, non-commercial purposes.
- You must not disrupt, modify, or interfere with our website or services.
- You must not collect or harvest personal data from our website.

3. Acknowledgment

Your access to and use of the Service is conditional on your acceptance of and compliance with these Terms and Conditions. These Terms and Conditions apply to all visitors, users and others who access or use the Service.

By accessing or using the Service you agree to be bound by these Terms and Conditions. If you disagree with any part of these Terms and Conditions, then you may not access the Service.

You declare that you are over the age of 18. The Company does not permit those under 18 to use the Service.

Your access to and use of the Service is also conditional on your acceptance of and compliance with the Privacy Policy of the Company. Our Privacy Policy describes our policies and procedures on the collection, use and disclosure of your personal information when you use the Application or the Website and tells you about your privacy rights and how the law protects you. Please read our Privacy Policy carefully before using our service.

4. Intellectual Property

- All content on our website, including text, images, and logos, is owned by AFS or licensed to us.
- You may not reproduce, modify, or distribute our content without prior written consent.

5. User Conduct

- You must not post or transmit offensive, abusive, or inappropriate content.
- You must not use our website for illegal or unethical activities.

6. Disclaimers and Liability

- Our website and services are provided on an "as is" and "as available" basis.
- AFS disclaims all warranties, express or implied.
- AFS will not be liable for any damages arising from your use of our website or services.

7. Privacy Policy

- Our Privacy Policy governs how we collect, use, and disclose personal information.
- By using our website, you consent to our Privacy Policy.

AFS complies with all relevant privacy legislation and has systems in place for the collection, use, disclosure, quality, security, accuracy and correction of personal information relating to our participants.

Your privacy and dignity will always be maintained.

You will be asked to sign a Participant Information Consent Form to collect, use, and disclose your personal information to comply with the Privacy Act 1988. Information regarding your privacy is also included in your service agreement.

Our Privacy Officer is the Registered Nurse and can be contacted via:

- phone: (08) 83370778
- email: info@australianfamilysupport.com.au.

Requests for access to personal information should be made in writing to the Registered Nurse. Where you believe a breach of this policy or the Privacy Act has occurred, a written complaint should be made to the management team or delegate.

Failure to receive a response within thirty (30) days, or you are dissatisfied with the response, you may complain to the Office of the Australian Information Commissioner (OAIC) via:

- mail: GPO Box 5218, Sydney NSW 2001
- fax: 02 9284 9666
- email: enquiries@oaic.gov.au
- online: <https://www.oaic.gov.au/>



8. **Changes to Terms**

- We may modify these Terms at any time.
- Your continued use of our website will constitute acceptance of the revised Terms.

9. **Governing Law**

- These Terms will be governed by and construed in accordance with the laws of Australia.

10. **Contact Us**

- If you have questions or concerns about these Terms, please contact us at:
info@australianfamilysupport.com.au.

By using our website, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree, please do not use our website.