



Privacy Statement

Australian Family Support Pty Ltd complies with all relevant privacy legislation and has systems for the collection, use, disclosure, quality, security, accuracy and correction of personal information relating to you as our participant.

Your privacy and dignity will always be maintained. You will be asked to sign a Participant Information Consent Form to collect, use, and disclose your personal information to comply with the *Privacy Act 1988*. Information regarding your privacy is also included in your service agreement.

Your Privacy Officer is the Registered Nurse and can be contacted via:

- mail: 84 Shipsters Road, Kensington Park, SA, 5068
- phone: 0405 648 717
- email: info@australianfamilysupport.com.au.

Requests for access to our personal information should be made in writing to the Registered Nurse. Where you believe a breach of this policy or the *Privacy Act* has occurred, a written complaint should be made to the management team or delegate.

Failure to receive a response within thirty (30) days, or you are dissatisfied with the response, you may complain to the Office of the Australian Information Commissioner (OAIC) via:

- mail: GPO Box 5218, Sydney NSW 2001
- fax: 02 9284 9666
- email: enquiries@oaic.gov.au
- online: <https://www.oaic.gov.au/>